

# Returns

Please use the form below to request a product return. Once we have received the information requested below we will examine your request. Returns are only accepted within 30 days of the date of our delivery advice note.

There is a 30% re-handling charge on all returns. Non stock items that have been specially ordered are not eligible for return.

All items must be returned in an unused condition and in the original packaging. Carriage costs to return items must be paid by the customer.

Alexander Brown Plumbing Fittings Specialists Ltd. reserve the right to refuse return requests if the above terms are not met or if the fittings are returned in a used or damaged condition.

## Returns Form

Your Name (required)

Your Email (required)

Company (required)

Our Advice Note number (required)

Advice Note date (required)

Items return requested for (required)

Reason for return request

Please click to confirm

I acknowledge that there will be a re-handling charge of 30% on returned items.

All items are being returned in condition they were received and I accept that no credits can be made until returned products are inspected by Alexander Brown Plumbing Fittings Specialists Ltd.

Send