# Buy from us

We want to make it as easy as possible for you to buy from us. Our stock of world class plumbing fittings, flanges, brassware and copper tube are second to none. Building up a good working relationship with our customers is very important to us. The internet can sometimes becomes too impersonal. We do not have an online sales facility as we prefer the personal touch. This approach helps to ensure that the products you are ordering are the best for the job when we actually talk to you. Almost all our sales start with a phone call so give us a call to discuss your next order.

## Trade Counter

Our trade counter accepts all major credit and debit cards, as well as cash!

## Account Customers

Regular customers can apply for a credit account once a regular trading pattern has been established and an account application completed to our satisfaction.

All account sales are subject to our Terms and Conditions of Sale

Our Sales Team accept Account orders placed by telephone, fax or email.

For more information please Contact Us

If you have a query about an order you have made with us please contact us with your order number, the date order was placed and the items on the order. For account queries please have our advice note number and invoice number.

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# Carriage

Our logistics partner is FedEx.
Standard carriage starts at £15.00.
Please contact us for an exact price and delivery schedule.
Our despatch team will try to make sure that “in stock” orders received by 12.00 are dispatched the same day.
We can offer AM deliveries at an extra cost although not all areas of the UK are covered by this service.

Please contact us for more information.